



Delivery terms and Conditions of July 1st, 2026.

Robur Safe AB delivers according to the Conditions below:

NL 17 E are valid for goods where Robur is not responsible for the installation of the goods in the premises.

NLT 09 E is valid for goods where Robur is responsible for the installation of the goods in the premises.

Regarding electronic locks warranties see below

Extract of terms and conditions

Terms of delivery:

Ex Works as per Incoterms 2000, excluding freight but including standard packing and pallet for truck transport. Deliveries from Robur Safe AB per truck. Freight to be charged as per valid freight tariff.

Terms of payment:

Invoices are due for payment within 30 days net after the date of invoice. For projects there are special terms of payment.

There is an interest charge of 1,8 % per month for overdue payments and an additional reminder fee.

The goods shall remain the property of Robur until paid for in full.

Warranty:

The warranty period is one year after delivery of goods.

Complaints about defects and damages concerning a delivery must be made immediately to the transport company by the consignee.

Lock warranty:

The warranty condition for electronic locks covers only components of the locks. Robur Safe AB will not take the costs for the work required or costs connected with the change of the components, like travelling costs.

This is in accordance with the lock suppliers' warranty conditions.

Sanctions Compliance – Prohibition on Re-export to Russia and Belarus

The Buyer shall not sell, export, re-export, transfer, supply or otherwise make available, directly or indirectly, the Products supplied under this Agreement to or for use in the Russian Federation or the Republic of Belarus in violation of applicable European Union sanctions and export control regulations.

The Buyer shall use its best efforts to ensure that the purpose of this provision is not frustrated by any third parties further down the commercial chain, including distributors, resellers, contractors or end users.

The Buyer shall establish and maintain adequate monitoring and compliance mechanisms to detect and prevent any unauthorized re-export, transfer or diversion of the Products to Russia or Belarus.

Any breach of this clause shall constitute a material breach of the Agreement. In such event, the Seller shall be entitled to suspend or terminate any outstanding orders, cease further deliveries and seek compensation for any losses, damages, costs or liabilities arising from the breach.

Upon request, the Buyer shall promptly provide information regarding the end-use, end-user and destination of the Products as reasonably required by the Seller for sanctions and export control compliance purposes.



Anchoring of products:

It is the customer's responsibility that the designated place for placement of the product (usually safes/cabinets) is free from obstacles to drilling, bolting or other attachment of the product. Obstacles can be equipment's in the floor or the wall such as heating, water, electricity and drainage supply pipes etc. The obstacle can also consist of access to other functions which can then be limited by the location of the product. This applies regardless of whether the product is to be attached to the floor or the wall.

It is not the carrier's responsibility, neither Robur's staff or other performing personnel's to find out the property's conditions for placement or attachment of the product. If damage occurs during such work in the property due to incorrect placement of the product, it is the customer's full responsibility.

For more information please contact us:
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